

# Modeling Activation Processes in Human Memory to Improve Tag Recommendations

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## Abstract

Social tagging systems enable users to collaboratively assign freely chosen keywords (i.e., tags) to resources (e.g., Web links). In order to support users in finding descriptive tags, tag recommendation algorithms have been proposed. One issue of current state-of-the-art tag recommendation algorithms is that they are often designed in a purely data-driven way and thus, lack a thorough understanding of the cognitive processes that play a role when people assign tags to resources. A prominent example is the activation equation of the cognitive architecture ACT-R, which formalizes activation processes in human memory to determine if a specific memory unit (e.g., a word or tag) will be needed in a specific context. It is the aim of this thesis to investigate if a cognitive-inspired approach, which models activation processes in human memory, can improve tag recommendations.

For this, the relation between activation processes in human memory and usage practices of tags is studied, which reveals that (i) past usage frequency, (ii) recency, and (iii) semantic context cues are important factors when people reuse tags. Based on this, a cognitive-inspired tag recommendation approach termed  $BLL_{AC}+MP_r$  is developed based on the activation equation of ACT-R. An extensive evaluation using six real-world folksonomy datasets shows that  $BLL_{AC}+MP_r$  outperforms current state-of-the-art tag recommendation algorithms with respect to various evaluation metrics. Finally,  $BLL_{AC}+MP_r$  is utilized for hashtag recommendations in Twitter to demonstrate its generalizability in related areas of tag-based recommender systems. The findings of this thesis demonstrate that activation processes in human memory can be utilized to improve not only social tag recommendations but also hashtag recommendations. This opens up a number of possible research strands for future work, such as the design of cognitive-inspired resource recommender systems.

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