

Appendix D Experiment 4—questionnaires.

The use of the these questionnaires is described in Chapter 5, Section 5.4.1

D.1 Experiment 4A Olive interception questionnaire

Conditions file

```
1.*C X 13 A
5.*C$ X 13 A
C 13B 14 A
1.*C 6 T
5.*c$ 6 T
2.*C X 1
3.*C X 1
4.*C X 1
C 1Y 2 Y
C 1N 3 A
C 2N 3 A
C 2Y 4 A
C 3B 5 A
C 3C 5 A
C 4B 5 A
```

Question file The question file here applies to experiment 4A and 4B but different questions and sequences of questions were called according to the different conditions applied to experiments 4A and 4B.

```
Esc[1mOLIVE QUESTIONNAIRE Esc[0m
Esc[1mCatalogue evaluation project Esc[0m
```

```
1
Have you found a book for what you wanted
Please answer Y or N
```

```
2
Is it available for loan?
Please answer Y or N
```

```
3
```

What will you do now

- [a] Try again for the same thing
- [b] Look for something else in the catalogue
- [c] look for something else on the shelves
- [d] Give up

Please select one option [a]-[d]

4

What will you do now?

- [a] Look for just that book on the shelves
- [b] Look for something else in the catalogue
- [c] Look for something else on the shelves

Please select one option [a]-[c]

5

Will you look for:

- [a] Any other book on the same subject
- [b] A particular book on the same subject
- [c] Another book on a different subject

Please select one option [a]-[c]

6

Type in a sentence or two describing
the topic or information you are seeking

[Please press enter twice to end]

7

You have not selected any of the subjects listed,
could you describe more fully what you are looking for?

8

Have you selected any of the references displayed?

Please answer Y or N

9

Did you find

- a) a specific bokk
- b) a shelf mark where you will look for other books

Please select one option [a]-[b]

10

You haven't viewed any references for the keywords you types in.

Is this because

- a) There were no reference found
- b) There were too many references found

c) There were too few references found
Please select one option [a]-[c].

11

What will you do now?

- a) Try again with different keywords
- b) Look for a specific book I already know on the subject
- c) Give up

Please select one option [a]-[c]

12

How will you choose different keywords

- a) Try something else broader more general
- b) Try something else narrower and more specific
- c) Try something else related or similar
- d) None of these

Please select one option [a]-[c].

13

Have you found the subject or topic you are looking for?

- a) Yes - exactly
- b) Yes - partly
- c) No

14

Are you looking for something

- a) broader or more general
- b) narrower or more specific
- c) related or similar
- d) none of these

Please select one option [a]-[d]

D.2 Experiment 4B Olive questionnaire

Conditions file

1H\$ X 7 T

1HB\$ X 8 Y

2HB\$ X 8 Y

3HB\$ X 8 Y

4HB\$ X 8 Y

B 8Y 9A A

5SCS X 13 A

S 13A 6 T

S 13B 14 A
S 13C 14 A
S 14A 6 T
S 14B 6 T
S 14C 6 T
S 14D 6 T
5S\$ X 10 A
5SB\$ X 10 A
5 8Y 9 A
5 8N 11 A
5 11A 12 a
5 10A 11 A
5 10B 11 A
5 10C 11 A
5 10D 11 A