

Appendix C Experiment 3—questionnaires.

The use of the these questionnaires is described in Chapter 5, Section 5.3.1.

C.1 Offline pre-search questionnaire

Questionnaire Evaluation of online catalogues

Please describe as fully as possible what you want

- The book 'Wealth of nations by Adam Smith'
- Information about industrial relations in the car industry etc...

Thanks for your help.

C.2 Online pre-search questionnaire

> 1 T

1. Please describe as fully as possible what you want

~p

For example

The book 'Wealth of Nations by Adam Smith'

Information about industrial relations in the car industry etc..

C.3 Offline post-search questionnaire

Questionnaire Evaluation of online catalogues

Please describe as fully as possible what you wanted

- The book 'Wealth of nations by Adam Smith'
- Information about industrial relations in the car industry etc...

Thanks for your help.

C.4 Online post-search questionnaire

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