Appendix C  Experiment 3—questionnaires.

The use of these questionnaires is described in Chapter 5, Section 5.3.1.

C.1 Offline pre-search questionnaire

Questionnaire
Evaluation of online catalogues

Please describe as fully as possible what you want

- The book ‘Wealth of nations by Adam Smith’
- Information about industrial relations in the car industry etc...

Thanks for your help.

C.2 Online pre-search questionnaire

1. Please describe as fully as possible what you want
For example
The book "Wealth of Nations by Adam Smith"
Information about industrial relations in the car industry etc..

C.3 Offline post-search questionnaire

Questionnaire
Evaluation of online catalogues

Please describe as fully as possible what you wanted

- The book "Wealth of Nations by Adam Smith"
- Information about industrial relations in the car industry etc...

Thanks for your help.

C.4 Online post-search questionnaire

1. Please describe as fully as possible what you wanted

For example
The book "Wealth of Nations by Adam Smith"
Information about industrial relations in the car industry etc..